

30th December 2024

**Subject: Abu Dhabi Ports Working Schedule during the New Year 2025 Holiday**

Abu Dhabi Ports extends its best wishes on the occasion of the New Year 2025 Holiday. Please find below the official working schedule for Abu Dhabi Ports during the holiday period:

Working Schedule	
1 <sup>st</sup> January 2025	<ul style="list-style-type: none"> <li>Declared public holiday</li> <li>Vessels berthing and/or un-berthing and port operations will continue as normal in line with the AD Ports public tariff.</li> </ul>

Port Location	Department	Timing
<b>Mina Zayed &amp; Free Port</b>	Documentation Section	<ul style="list-style-type: none"> <li>Open from 0800 – 1700 Hrs.</li> <li>For any emergency case send email to <a href="mailto:ports.customer@adports.ae">ports.customer@adports.ae</a> or contact our toll-free number 80010 20 30</li> </ul>
	Vessel Operations	<ul style="list-style-type: none"> <li>24 Hours Overtime in line with the AD Ports public tariff.</li> </ul>
	Delivery & Yard	
<b>Musaffah Port &amp; Al Dhafra Region Ports</b>	Documentation Section	<ul style="list-style-type: none"> <li>Closed</li> <li>For any emergency case send email to <a href="mailto:ports.customer@adports.ae">ports.customer@adports.ae</a> or contact our toll-free number 80010 20 30</li> </ul>
	Vessel Operations	<ul style="list-style-type: none"> <li>24 Hours Overtime in line with the AD Ports public tariff.</li> </ul>
	Delivery & Yard	
<b>Khalifa Port (Non-Container Business)</b>	Documentation Section	<ul style="list-style-type: none"> <li>Open from 0800 – 1700 Hrs.</li> <li>For any emergency case send email to <a href="mailto:ports.customer@adports.ae">ports.customer@adports.ae</a> or contact our toll-free number 80010 20 30</li> </ul>
	General Cargo Terminal	<ul style="list-style-type: none"> <li>24 Hours Overtime in line with the AD Ports public tariff.</li> </ul>
	CFS Operation	<ul style="list-style-type: none"> <li>Closed</li> <li>During this period any urgent booking inward and outward should be requested a minimum of (8) hours in advance and overtime rates will apply.</li> </ul>

Please note that all services provided during overtime hours and holidays will be charged in accordance with the Abu Dhabi Ports public tariff.

If you require any further clarification and or assistance, please feel free to contact customer services on email [ports.customer@adports.ae](mailto:ports.customer@adports.ae) or toll-free number 800 10 20 30

For Abu Dhabi Ports



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